## **Definition of Civility and Respect**

Civility means politeness and courtesy in behaviour, speech, and in the written word.

Examples of ways in which you can show respect are by listening and paying attention to others, having consideration for other people's feelings, following protocols and rules, showing appreciation and thanks, and being kind.

The National Association of Local Councils (NALC), the Society of Local Council Clerks (SLCC), and One Voice Wales (OVW), believe now is the time to put civility and respect at the top of the agenda and start a culture change for the local council sector.

Minera Community Council has signed up to the civility and respect pledge and so demonstrates that our council is committed to treating councillors, clerks, employees, members of the public, representatives of partner organisations, and volunteers, with civility and respect in their role.

Minera Community Council has registered and agreed to the following statements:

Minera Community Council has agreed that it will treat all councillors, clerk and all employees, members of the public, representatives of partner organisations, and volunteers, with civility and respect in their role.

Minera Community Council has put in place a training programme for councillors and staff.

Minera Community Council honours the Code of Conduct for councillors, and all councillors have signed a declaration to abide by this Code.

Minera Community Council has good governance arrangements in place, including staff contracts, and a dignity at work policy.

Minera Community Council will commit to seeking professional help in the early stages should civility and respect issues arise.

Minera Community Council will commit to calling out bullying and harassment when if and when it happens.

Minera Community Council will continue to learn from best practice in the sector and aspire to being a role model council, and champion of best practice.

Minera Community Council supports continued lobbying for changes in legislation to support the Civility and Respect Pledge, including sanctions for elected members where appropriate.